

Another great year for **Community Impact Bucks**

**Supporting over
900 organisations
and around 30 local
communities...**



**"Thanks to everyone
for making it
another successful
year for Community
Impact Bucks"**



Highlights and Achievements

As the economic climate continues to be challenging for the voluntary and community sector (VCS) we have continued to help local charities, groups and communities deliver the best possible service to their beneficiaries and residents. By being part of the local landscape, tuned into our beneficiaries needs and embracing new technology as a service delivery tool, we have been able to maintain and enhance what we offer.

The main highlights of our year include:

- Continuing support to 900 organisations by providing advice, guidance and volunteer capacity.
- Working with over 30 communities as they seek to understand and meet needs in their local area.
- Extend our series of self-help guides on our website.
- Hold funding and volunteering surgeries across the county.
- Training and information events held including our annual trustee event and VCS conference.
- In collaboration with the Community Support for Bucks infrastructure partnership, and public sector partners launch a new on-line service (XchangeBucks).
- As part of the Preventions Matter programme develop and launch the Volunteer Hub.
- Working with Bucks County Council and Grantscape launch the New Futures Bucks.
- Support the development and delivery of Healthwatch Bucks – as the champion for health and social care consumers across the County.
- Deliver a Community Transport Hub providing information and signposting to community transport provision.
- Facilitation of community dialogue regarding the proposed HS2 project.

Our offices in Monks Risborough are shared with Healthwatch Bucks, Bucks Playing Fields Association, Bucks Historic Churches and Spice, making for a great environment

The challenge for all voluntary organisations in the future remains significant – hence we will continue to develop our partnership working to ensure we provide the best support services possible.

I am very grateful for all the work of our brilliant staff team, under Cora Carvey's leadership, and also the significant commitment shown by the many volunteers who support them – including my fellow Trustee Directors on the Board.

Mike Cote

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We look after **the localheroes**

Joan

Joan used to be a keen gardener and spent many hours tending to the plants in her large garden. Unfortunately due to ill health Joan was no longer able to take care of her garden alone, so she called us and asked for some help. We have been happily giving her a helping hand since 2006.

Up until last year Joan was still very active, she enjoyed nurturing her potted plants, making wine and various arts and crafts projects. Sadly, a fall has confined her to bed but she is still able to watch her front garden taking shape from her window.

Joan enjoys watching all of the activity in her garden and having a chat with our volunteers is even more important to her now she can't get out and about.



“I haven't been out since my fall last year. Looking out of my window into my lovely garden really cheers me up. The volunteers are so nice and they always leave my garden neat and tidy. They are very polite and friendly. They like to have a chat with me. They brighten up my day.”

Joan, 102 years old

Enrych

Enrych has been a regular user of the volunteer resource offered by Community Impact Bucks in the past, and has continued to do so enthusiastically since a new online system, www.xchangeBucks.org.uk, has been introduced.

Enrych, formerly Ryder-Cheshire volunteers, enables people with disabilities to enjoy leisure, sporting and learning supported by volunteers, who play a crucial role in helping the people they support live fulfilling lives.

One example of a role successfully filled through XchangeBucks was for the support of a man from High Wycombe who needed assistance getting back into a hobby. Previously he had enjoyed gardening and photography, but following a stroke he had limited strength and mobility on one side and was unable to carry or manoeuvre his photography equipment properly.

Enrych found a volunteer through the XchangeBucks portal. Together they plan to document the growth and development of the roses in his garden through photography.

“We find the XchangeBucks system really easy to use. It's very simple to copy over information to input it onto the system, and responses come through very quickly and efficiently.”

Jenny Dorney-Kingdom
Coordinator for Enrych

xchangeBucks.org.uk

Community Impact Bucks

See how we have helped communities and organisations in Buckinghamshire

Digital Services

Over 44,000 e-bulletins sent to around 2000 subscribers of which 70% were opened. 1,380 twitter followers.



1,225 Gardening visits, provided by 3,960 volunteer hours at minimum wage this equates to approx. £25,000.



1,225 Gardening visits



23 pub lunch clubs served around 6,300 lunches.



165 Bulk Oil members made a total saving on oil purchases of £20,348 based on the average price of oil each month.



150 expert volunteers available to share their expertise with the voluntary sector.



440 calls received to the Community Transport Hub.

Enquiries, Training & Events



9 homes for local people completed with 6 in development. 30 empty homes returned to use in the Chiltern area.



77 delegates from 50 organisations made aware of impact and how to reduce doorstep crime, cascaded to over 800 people.

Over 1000 people trained at 60 events.

Over 70% trainees said that the training had made a positive impact on their organisation.

21 advice surgeries were held around the county enabling individualised advice to groups and 94% of attendees at our funding advice surgeries said that the session helped them.

1300 enquiries were handled.

3 conferences were arranged with 300 people attending.

The Community Transport Hub enabled almost 400 people who had no other means of transport to get to health appointments or recreational activities.

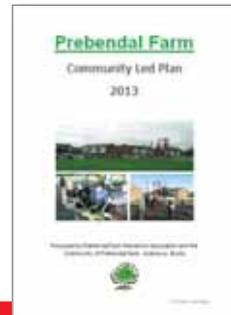
845 new volunteering opportunities advertised

Prebendal Farm Community Led Plan

Prebendal Farm is a housing estate built during the 1970's on the outskirts of Aylesbury. Over the years the estate has been in decline and is considered to be one of the most deprived areas in the county. Community Impact Bucks, Aylesbury Town Council and Prebendal Farm Residents Association (PFRA) held an open meeting in March 2011 for residents to take part in a 'Have your Say' consultation and to recruit volunteers for the production of a Community Led Plan. The latter proved difficult so PFRA took the lead supported by Community Impact Bucks, Aylesbury Town Council and Aylesbury Vale District Council. Further events were organised.

In this area residents were known to be disengaged with community activity and to lack pride in the area. At the outset of the process PFRA were hopeful that the community could be re-engaged, in some way. A household survey was created from the responses to the consultation events and delivered to approximately 700 households.

A plan with realistic achievable outcomes has been developed. Successes so far include a trial of increased bus services, an annual litter pick and changes to Summerville Park. Also, Community Impact Bucks now host a Community Organiser who is working with the community to put the plans into action to increase community activity.



“The lesson I have learned about the process is that we need to get the community involved. Filling in forms and surveys is one thing but involvement is another. However it is important for those who are involved to ensure that this is pushed forward and not allowed to fall away. Interest must be maintained.”

Michael Young
Prebendal Farm Residents Association

Chalfont St Giles Youth Club

Community Impact Bucks provides free advice to groups to help them create a plan for their funding needs. Chalfont St Giles Youth Club took advantage of this service by attending a Funding Advice Surgery.

They wanted to raise funds to build an extension to the existing 60 year old youth club building. The young people were behind this project, engaged in fundraising activities and raised £12.5k. Community Impact Bucks advised on potential sources of grant funding and discussed the best approach to funders.

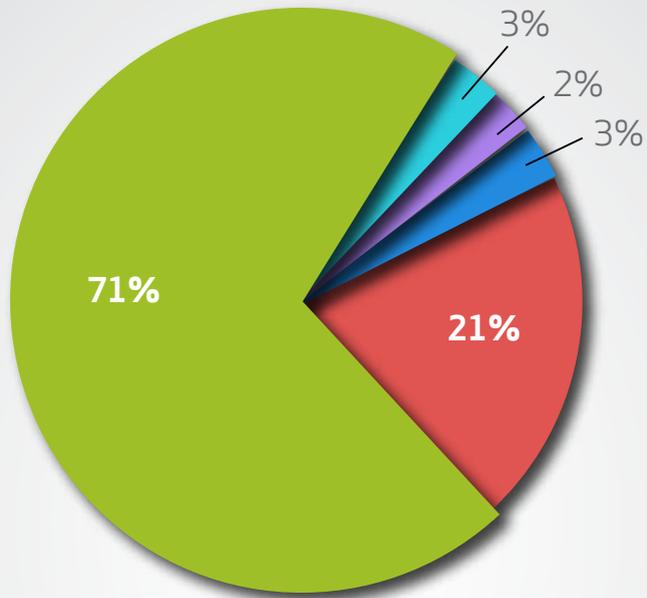
Chalfont St Giles Youth Club indicated that they needed further assistance to reach their goal. A plan of support was agreed. So far activities have evaluated progress made, identified where there were problems and ways to resolve them. In order to be successful in raising the required level of funds a business plan was needed, to include projected income for the future use of the extended building (which will involve the wider community). Community Impact Bucks provided 2 expert volunteers a Business Planner, and a Building Project Manager. Within a couple of weeks, the business case was started. In September 2013, the Youth Club was awarded two grants, totaling £30k.



“Yesterday, I had two amazing phone calls - 1st CSG Parish Council & 2nd Paradigm Trustees, both awarding my kids at the club £15,000 each. £30,000 in one day. Meeting with you and your team, along with having David Gardener as an advisor and Stephen making me think in straight lines has been a massive wake up call for me”

Suizan
Chalfont St Giles Youth Club

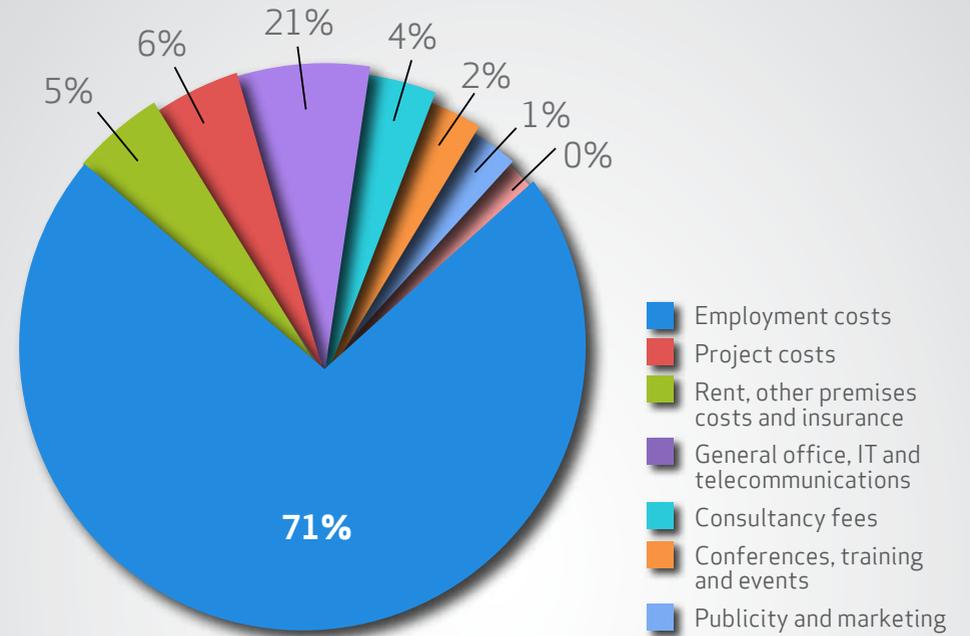
Incoming resources - 2013/14



- Subscriptions and donations
- Fees and charges
- Grants receivable
- Interest and other income
- Benefit in kind - SBDC and BCC

Total income for the year £715,342. The principal single source of funding has been obtained through a grant from the local authorities to support Infrastructure and Advice activity. Other funding has been obtained from a number of funders including Bucks County Council, Aylesbury Vale District Council, Chiltern District Council, Wycombe District Council, ACRE, various Housing Associations, and the Big Lottery Fund.

Expenditure - 2013/14



- Employment costs
- Project costs
- Rent, other premises costs and insurance
- General office, IT and telecommunications
- Consultancy fees
- Conferences, training and events
- Publicity and marketing

Total expenditure for the year £793,156 before one off financial adjustments of £215,986 (not included in the pie chart). The principle area of expenditure is people: during the year the average number of full and part time employees was 22, the same as the previous year, and no employee earned more than £50,000.

The summary financial information shows the income raised for our activities and the amounts spent on our charitable activities. The information is taken from the full financial statements approved by the trustees. In order to gain a full understanding of the financial affairs of the charity, the full audited financial statements, trustees' annual report and auditors' report should be consulted. Copies can be obtained from the charitable company directly or via its website, or downloaded from the Charity Commission website: www.charitycommission.gov.uk.

Signed on behalf of the trustees

Mike Coote
Chairman

Mike Coote



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