



# SUCCESS STORY



"The advice I received was brilliant! I still use it today, and it has helped me to improve my future volunteering plans."

"I highly recommend that you visit a Volunteering Advice Surgery – I think they are absolutely outstanding."  
*Mary-Ann – South Bucks Hospice*

## Community Impact Bucks

### Volunteering Services & South Bucks Hospice

#### About South Bucks Hospice:

South Bucks Hospice is a day hospice in High Wycombe. It specialises in treating people who live in South Bucks and the Chilterns who may have a life limiting or life reducing illness. It also has a clinic in Hazlemere looking after lymphoedema sufferers.

#### How has Community Impact Bucks helped?

"Volunteers are vital to the continuation of our services; 80% of our team is made up of volunteers, with roles primarily in daycare, retail, fundraising and events, as well as finance. I signed up for a free slot at a monthly Community Impact Bucks' Volunteering Advice Surgery via their website. I received some great advice, mainly as to how I could grow our volunteers, and also how I could reward them more effectively. I also got some really valuable support and information regarding how I could develop fundraising groups in the future. Following the Volunteering Advice Surgery I received a summary of what we had discussed – this was incredibly useful, and included details of people I could contact.

The help and advice I have received, from picking up the phone, to attending a Volunteering Advice Surgery, has really helped me to establish a much more focused, and planned, strategy for increasing the numbers of volunteers.

Last year I attended an Invest in Your Volunteers training day. I would highly recommend this to anyone starting out in a career working with volunteers, or who already manages volunteers, but just wants a refresher. From legal issues, to how to grow, recruit, nurture and reward volunteers, they really do cover lots of the main points as to how to develop volunteering within your organisation."

Mary-Ann Leader – Volunteer Co-ordinator, South Bucks Hospice  
March 2015



PROMOTING EXCELLENCE IN VOLUNTARY AND COMMUNITY SERVICES

## ARE YOU INTERESTED IN VOLUNTEERING?

Visit [www.communityimpactbucks.org.uk](http://www.communityimpactbucks.org.uk) to find a wide variety of Buckinghamshire volunteering opportunities