

## About Chiltern Rangers

Chiltern Rangers works with communities to provide practical habitat management in Buckinghamshire and the wider Chilterns. They manage 13 woodlands for Wycombe District Council and help a range of conservation and local authority partners with habitat management. This is achieved with the help of volunteers plus community organisations, charities, social enterprises, schools, colleges and other partners.



## The challenge

Chiltern Rangers set up as a Community Interest Company in 2013 when it separated from the local council. The directors were looking for support in various aspects of setting up the organisation including HR, marketing and developing resilience.

## Support from new futures buckinghamshire

- HR and people
- Finance and social value
- Marketing

Chiltern Rangers have accessed a range of new futures packages since they formed in 2013. One of the first packages they accessed was HR; helping them review employment contracts and create a staff handbook of policies specifically fit for Chiltern Rangers. A second HR package has more recently helped create a staff development policy to support them as they grew from a team of just 4 to an organisation with 7 members of staff plus sub-contractors and regular volunteers.

The finance package helped Chiltern Rangers articulate their social value which can be aligned to potential funders and corporate organisations. The package resulted in social value statements being developed in four key areas and provided confidence to the team to continue developing them. The latest marketing package is looking at how the social value statements can be used to develop profitable long-term relationships with corporate partners.

## The impact

“new futures has really helped us with the development of our organisation. We have had some great support from experts who listen to us and tailor their advice so it is fit for purpose for Chiltern Rangers. They’ve given us extra capacity and specific skills we’ve been lacking, but also the momentum and confidence to carry on when the support package ends. It’s free expert help, why wouldn’t we use it?” *John Shaw, managing director, Chiltern Rangers*

For more information or to get involved with Chiltern Rangers please visit [www.chilternrangers.co.uk](http://www.chilternrangers.co.uk)

