

## Handy Helpers

### How it works

Clients can be referred to the project by an outside agency, or they can contact the project directly by calling Samantha Hardy on 01844 348831 or emailing [samantha@communityimpactbucks.org.uk](mailto:samantha@communityimpactbucks.org.uk)

An assessment of each client will be conducted to identify their eligibility for the service and their likely needs. Each task requirement will then be assessed so they can be matched to either a 1-1 Handy Helper or the Handy Helper team leader. Once the task has been completed the client will be asked to complete a feedback form.

### Eligibility

Tasks will be completed free of charge for eligible clients who are 60+ or disabled and in receipt of a means tested benefit. However, clients may donate to the project if they wish. Clients will be required to supply or pay for their own materials (e.g. fixtures, fittings and furnishings). Clients who are not eligible for a free service may be able to apply for the low-cost service.

We will not be able to offer a same-day service, but urgent works will be given priority.

### Types of jobs we do

This list is not exhaustive, but serves to illustrate some of the repairs and tasks that we can undertake:

- Testing smoke detectors and replacing batteries
- Setting up electrical equipment and re-setting of clocks
- Setting thermostats or timers
- Replacing doorbell batteries and light bulbs
- Fixing down hazardous carpets, rugs, trailing electrical leads etc.
- Fitting grab rails, towel rails, coat hooks and shelves etc. to walls
- Assembling flat-packed furniture
- Putting up curtains, tracks, blinds (but not curved corded types)
- Fitting shower rails and curtains
- Tightening doorknobs, locks, adjusting hinges and changing basic door locks
- Fitting door chains, spy holes, locks and security bolts to timber doors
- Power washing pathways and leaf clearance

- Removal of small household items and green waste
- Moving light furniture between rooms
- Putting up/taking down Christmas decorations
- Draft proofing doors and windows
- Turning mattress

We are not able to undertake electrical or plumbing works; instead CIB will signpost clients to Trading Standards who hold a list of approved, qualified tradespeople.

For more information contact Samantha Hardy on 01844 348831 or [samantha.hardy@communityimpactbucks.org.uk](mailto:samantha.hardy@communityimpactbucks.org.uk)

